



# ***PSIA-Rocky Mountain-AASI***



## ***Supervisor Skills Workshop***

**Discipline:** ALL

**Time:** 2 Days

**Setting:** Indoor

### **Course Description:**

The transition from individual contributor to people leader is one of the most difficult and challenging times in anyone's career. With the seasonality and nature of the resort business, many new supervisors and managers learn their new roles by trial and error. This 2-day workshop is designed to reduce the learning curve and help new supervisors, managers, and team leaders be successful sooner and with less stress and anxiety. The course will provide participants with an interactive learning environment to build essential skills for leading others in the workplace. The session is designed to give both aspiring leaders and current supervisors new skills and techniques for success in leading people. As part of the program, managers will also be provided with information to support supervisors as they grow and develop.

### **Course Objectives:**

- The Role of a Leader
- Adapting to a Supervisor Mindset
- Decision Making
- Managing Change
- Time Management
- Effective Communication Skills
- Working with Different Generations
- Navigating Difficult Conversations
- Managing Performance
- Constructive Feedback

### **Materials:**

- Show up ready to take notes